

Regional Drug and Therapeutics Centre

Services over Christmas and New Year 2011/12 and Holiday Periods 2012

| Office Opening Hours - Christmas and New Year 2011/12 | | |
|---|----------------|----------------|
| Medicines Information Service | | |
| Friday 23 December | Normal Service | 09:00 to 17.00 |
| Saturday 24 December | | Closed |
| Sunday 25 December | | Closed |
| Monday 26 December | | Closed |
| Tuesday 27 December | | Closed |
| Wednesday 28 December | Normal Service | 09:00 to 17.00 |
| Thursday 29 December | Normal Service | 09:00 to 17.00 |
| Friday 30 December | Normal Service | 09:00 to 17.00 |
| Saturday 31 December | | Closed |
| Sunday 1 January 2012 | | Closed |
| Monday 2 January | | Closed |
| Tuesday 3 January | Normal Service | 09:00 to 17.00 |

NOTE: Details of out-of hours arrangements on the following page

| Office Opening Hours - Bank Holidays 2012 | |
|---|--------|
| Friday 6 April (Good Friday) | Closed |
| Saturday 7 April (Easter Saturday) | Closed |
| Sunday 8 April (Easter Sunday) | Closed |
| Monday 9 April (Easter Monday) | Closed |
| | |
| Monday 7 May (Early Spring Bank Holiday) | Closed |
| Monday 4 June (Late Spring Bank Holiday) | Closed |
| Tuesday 5 June (Queen's Diamond Wedding) | Closed |
| | |
| Monday 27 August (Summer Bank Holiday) | Closed |
| | |
| Tuesday 25 December (Christmas Day) | Closed |
| Wednesday 26 December (Boxing Day) | Closed |

Out-of-Hours Services over Holiday Periods

NATIONAL POISONS INFORMATION SERVICE

Available 24 hours/day 365 days per year

Call 24 hour service number at all times
(Normal office hours and out-of-hours)

0844 892 0111

UK TERATOLOGY INFORMATION SERVICE

Urgent enquiries regarding poisoning or chemical exposures
in pregnancy available out-of-hours via NPIS

0844 892 0909

MHRA DEFECTIVE MEDICINES ALERTS

The out of hours drug alert telephone cascade system
initiated by the Medicines and Healthcare Products
Regulatory Agency Defect Centre will operate in the usual
way via information centres in Leeds and Newcastle

HEALTH PROTECTION AGENCY, CHEMICAL HAZARDS AND POISONS DIVISION (Chemical Incident Service)

Call 24-hour CHAPD Hotline at all times
(Normal Office Hours and Out-of Hours)

0844 892 0555